



MIST AI App (Admin Role)

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About:

This guide will go over how to use the Mist AI app with admin role login. This app is used for initial installation and deployment of APs on the floorplan. It can also be used for verifying the AP location on maps.

Mist AI app support following user roles:

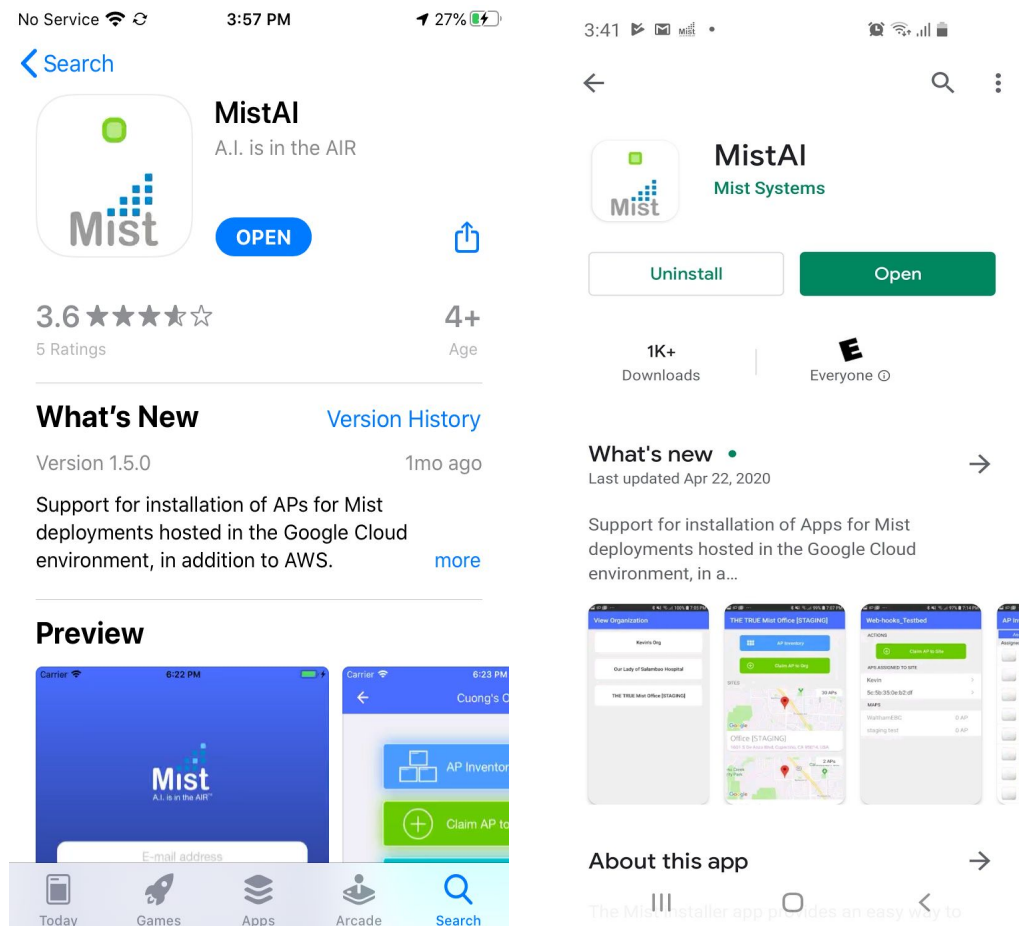
- **Admin role:** Users with admin role have access to all the app features.
- **Installer role:** Users with the Installer role have limited access. They can only do the initial setup of APs in the Org.

Installing the App:

Mist AI app is available for download on [Play Store](#) and [App Store](#). This app is compatible with the following device:

- iPhone, iPod, and iPad with OS version 10 or later.
- Android phone and tablet with OS version 6.0 or later.

To download the app, navigate to the App store or Play store on the device, and search for “MistAI”. After download and install, click on the open or MistAI icon to start using the Mobile app.



Click on open to start using mobile app on iOS or Android platform

Getting started with Mist

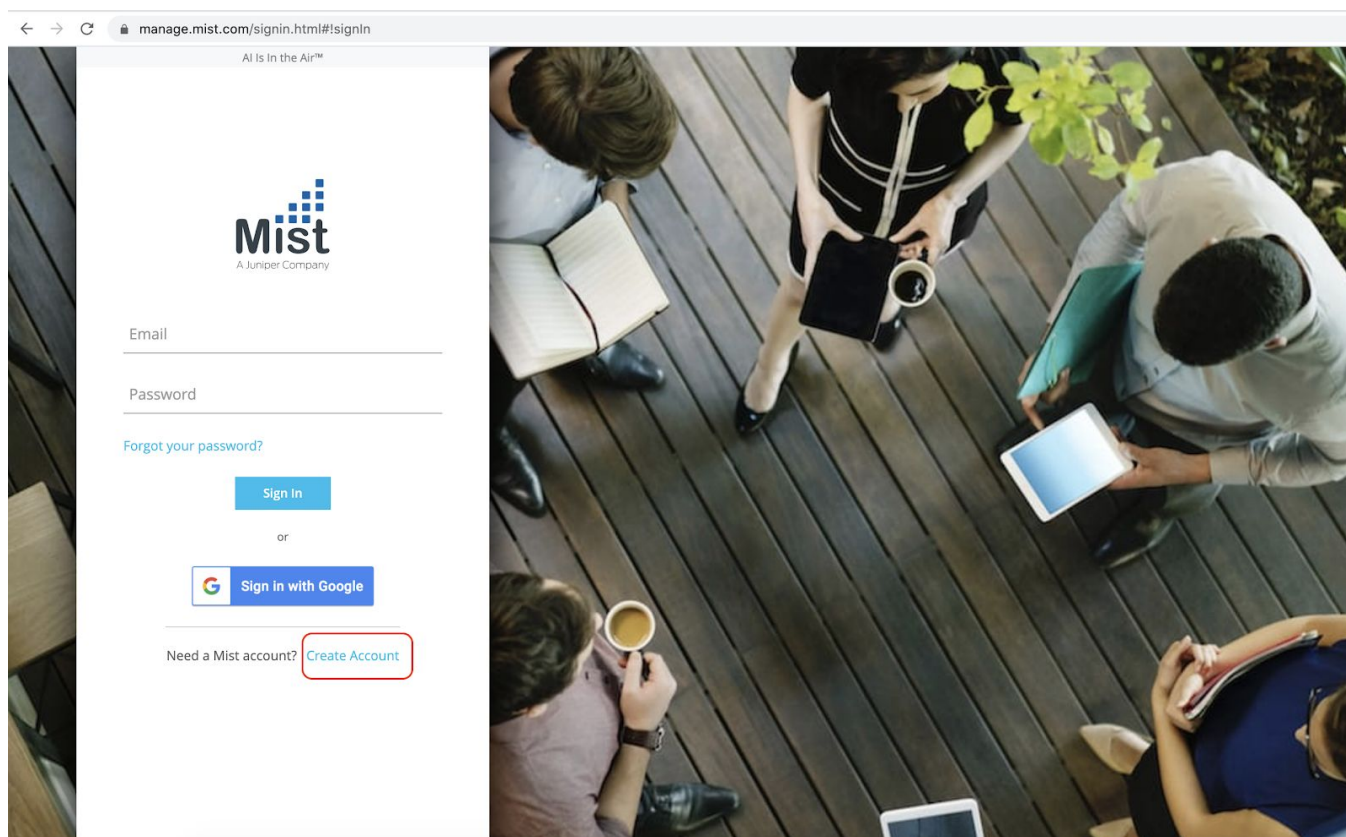
- To start using the App, you need to create an account from the Mist UI portal. You can select the link depending on the deploying Organization(Org) environment.
- A verification email will be sent to the email address provided in the “Create Your Mist Account” form. Verify your account by following the link in the email sent to you.

Please contact the Mist support at support@mist.com to know the deployment org environment if unsure.

AWS - Production: <https://manage.mist.com/signin.html#!signIn>

GCP - Production: <https://manage.gc1.mist.com/signin.html#!signIn>

EU - <https://manage.eu.mist.com/signin.html#!signIn>

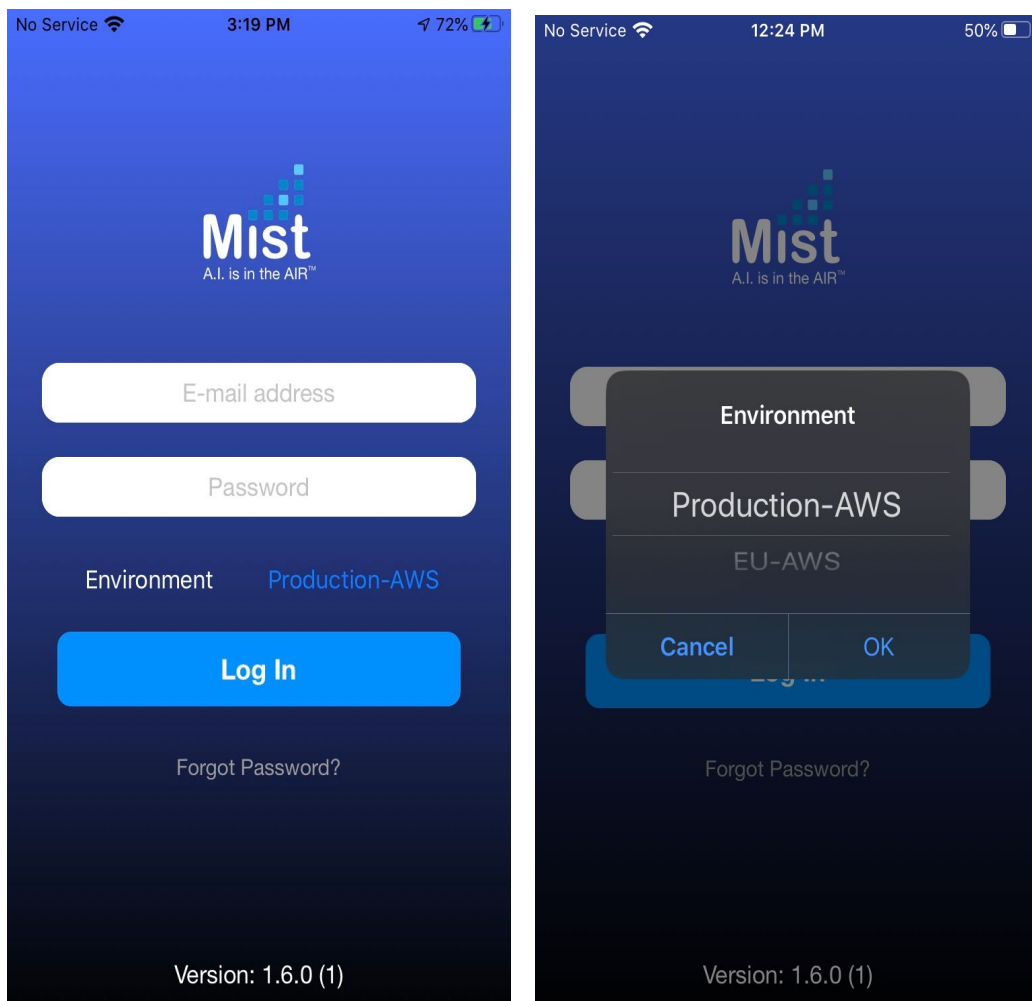


Note: You cannot register into Mist using MistAI App. You need to sign up on the web links shared above.

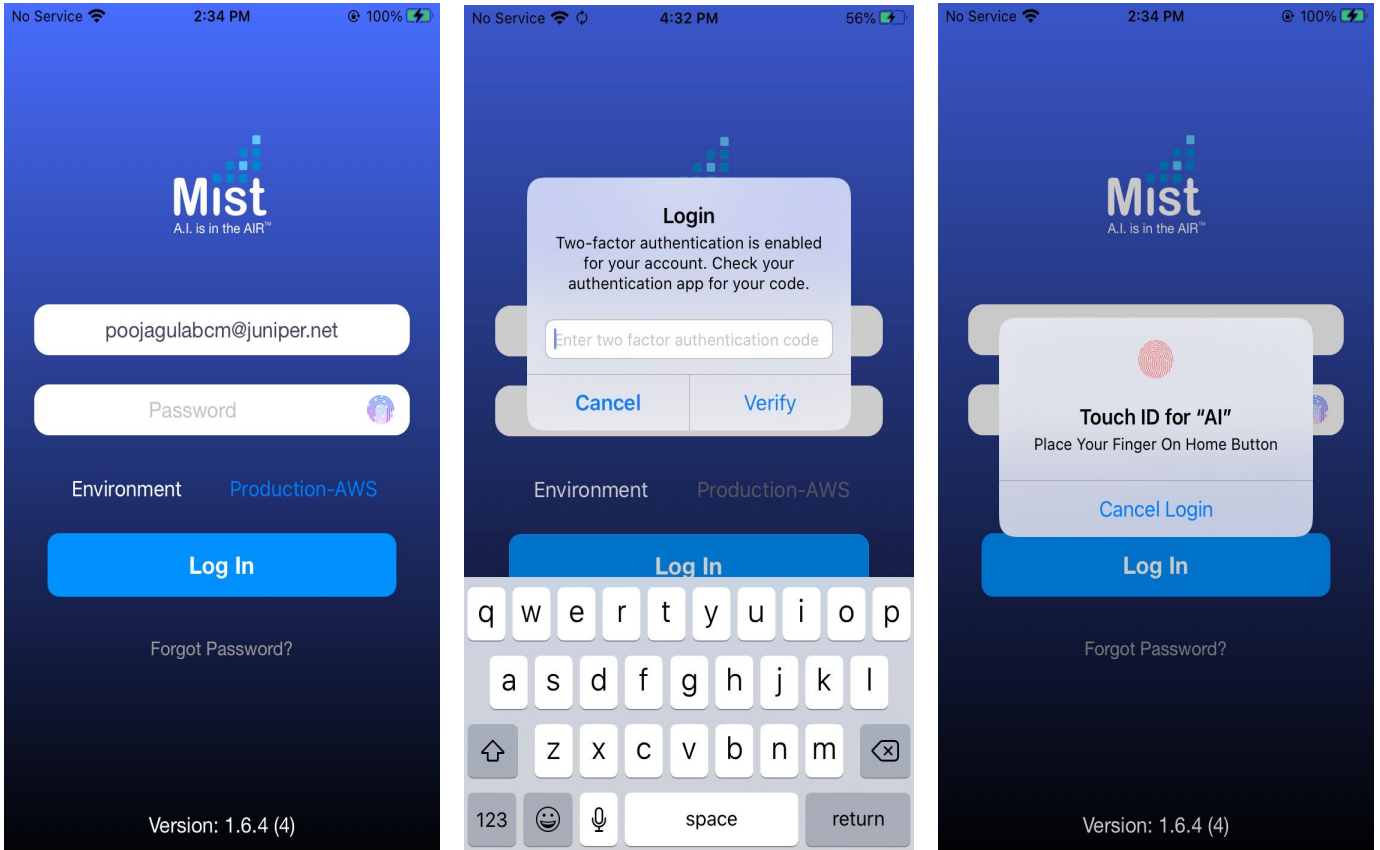
User Login

To login to the MistAI app, you should be registered on the Mist account. To begin using the mobile app, you need to:

1. Select environment (Production-AWS/ Production-GCP/ EU)
2. Enter the registered email and password for the first time.
3. If 2FA is enabled, please use your authenticator app to verify the user device.
4. You will be logged in successfully.
5. Next time, on login, you can use Touch ID/Face ID/passcode to log in directly into the App.



Select environment and login into the mobile app

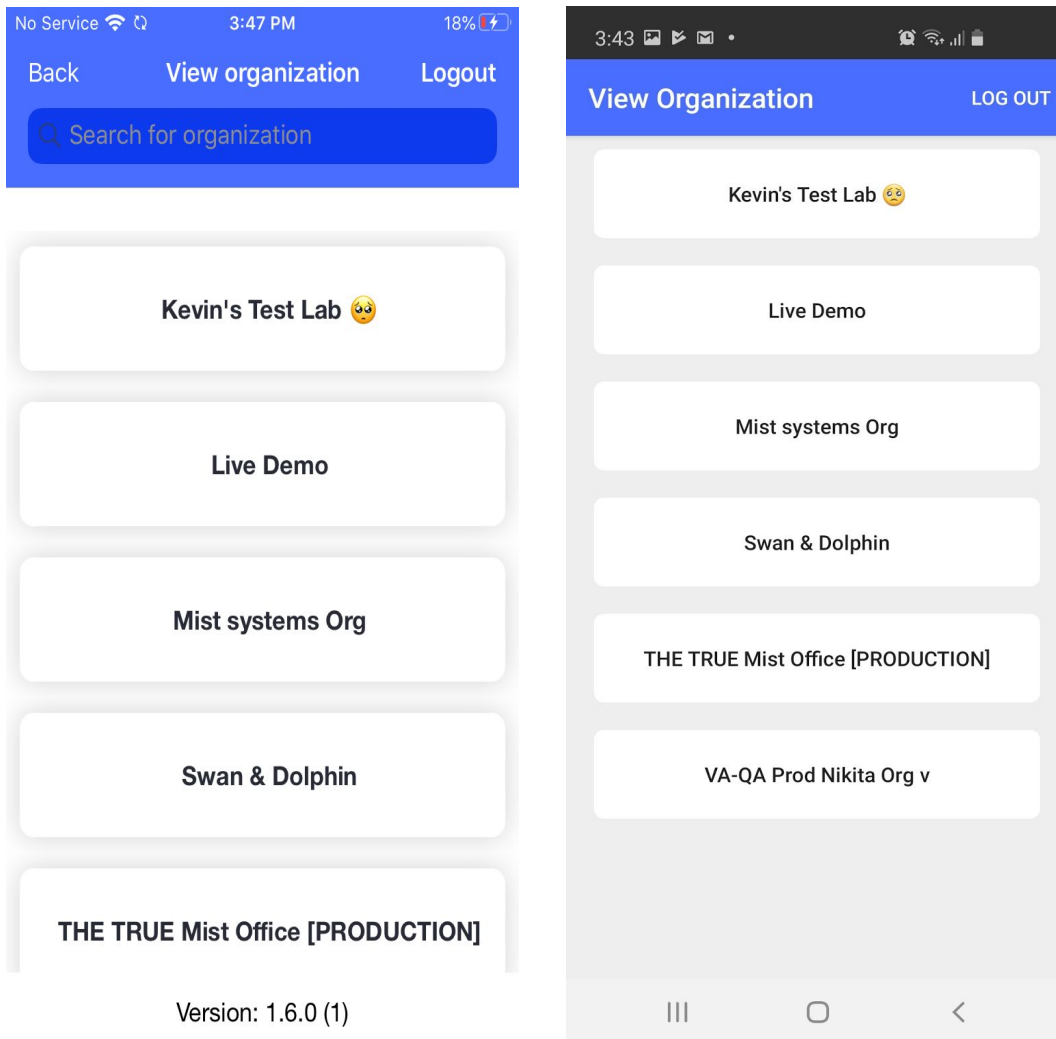


SSO, biometric and 2FA for easy and secure login

Note: Biometric authentication will work only if your device supports this feature and you have enabled it from device settings.

Org List

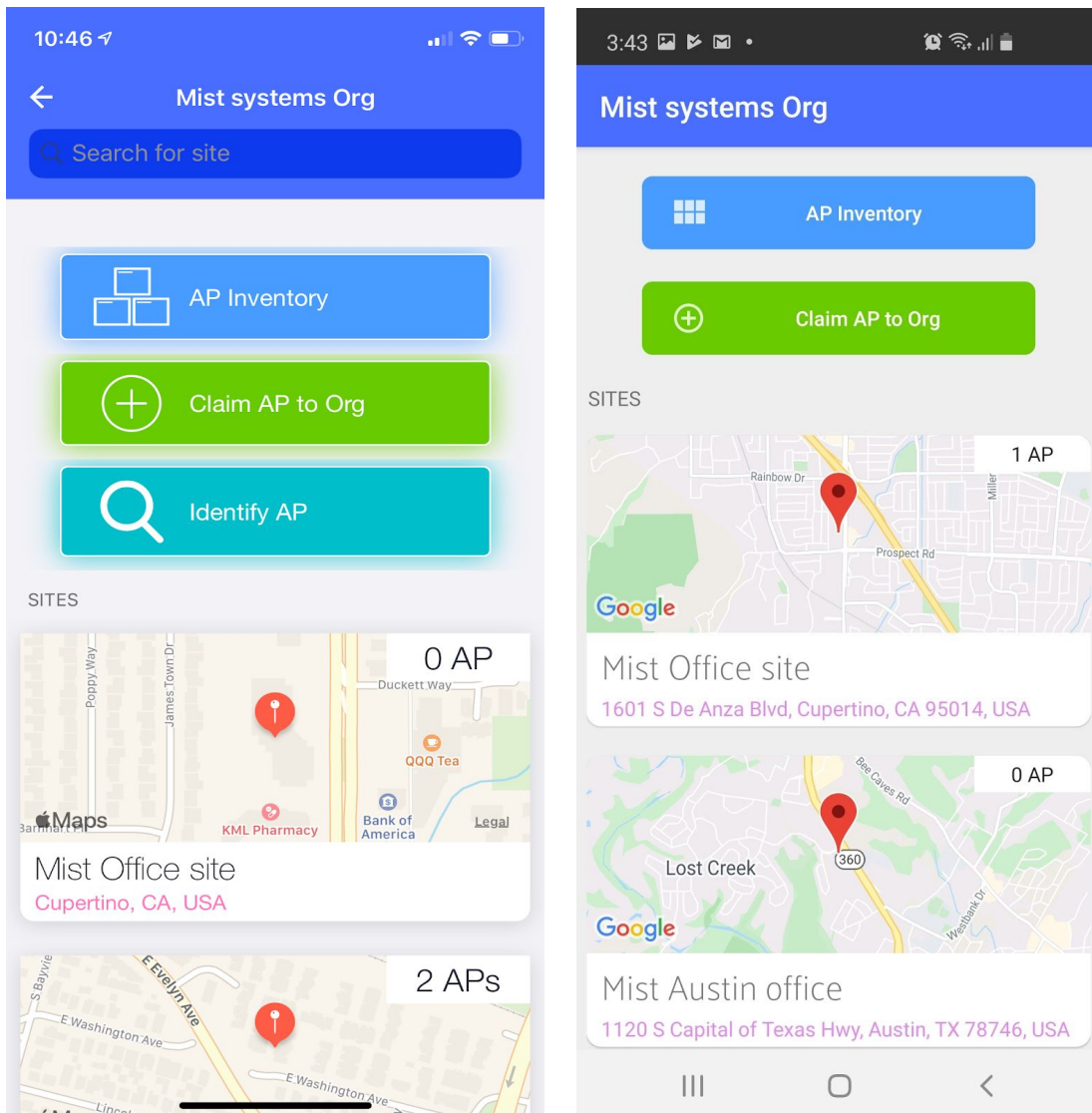
- Display a list of all the Orgs you have access to.
- Search for the Org you want to open. All orgs on your account will be in alphabetical order.
- Choose the org and you will be prompted at the home screen of the selected org.



Org list search option is available only in iOS mobile app

Home screen

- After selecting the org you will be prompted at the home screen of the selected org. From here you can either go to AP inventory, Claim AP to Org, Identify AP, and select Sites.
- You can also search sites from the home screen.



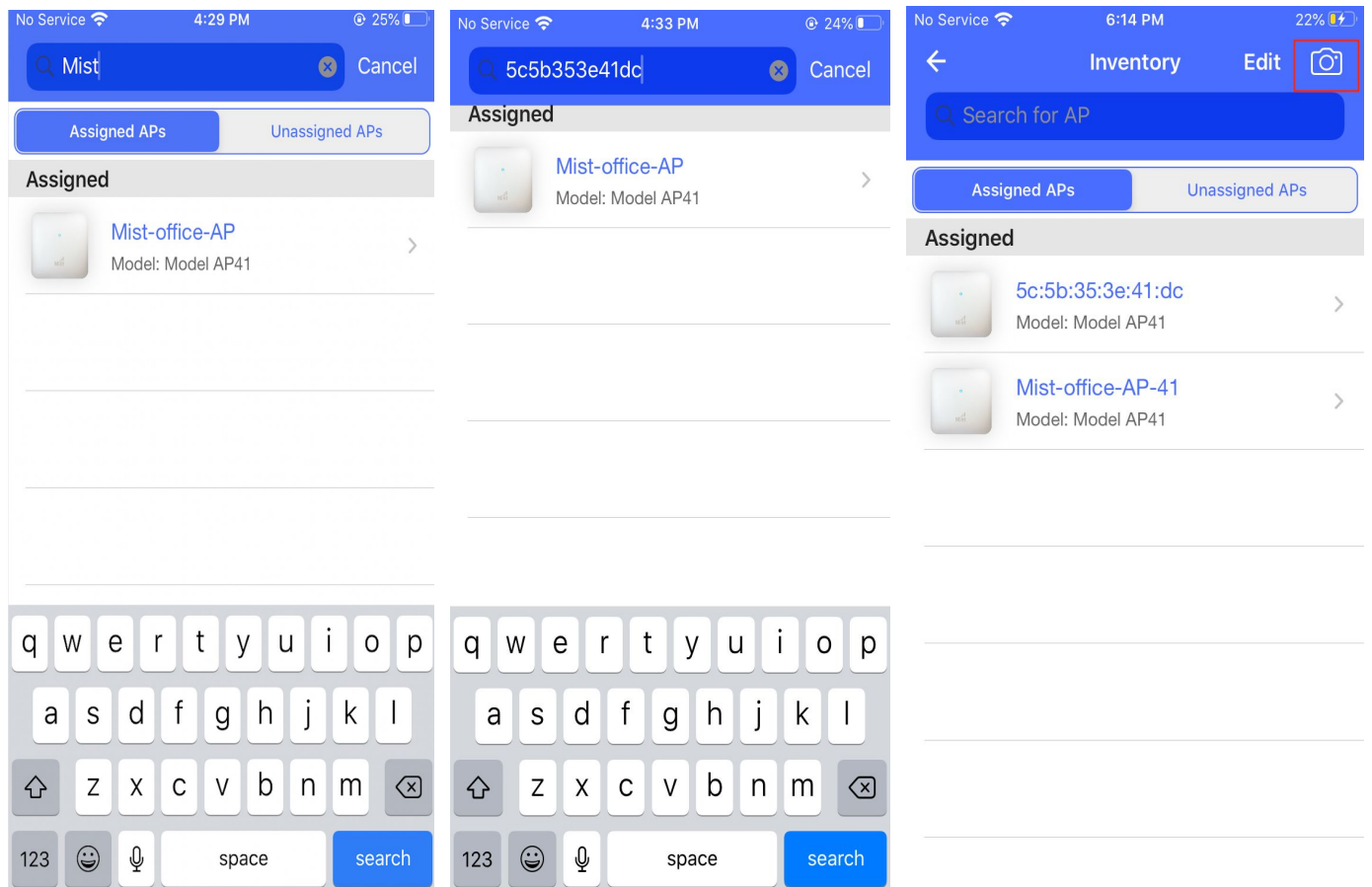
Home page to navigate within app features

Note: Identify AP, search Org and search Site feature is available only in iOS Mobile Apps.

AP Inventory

This is where you can see all "Assigned" and "Unassigned" APs on your org. Note this is currently from an org level, showing all APs from all sites under your org. You can also edit and search for APs.

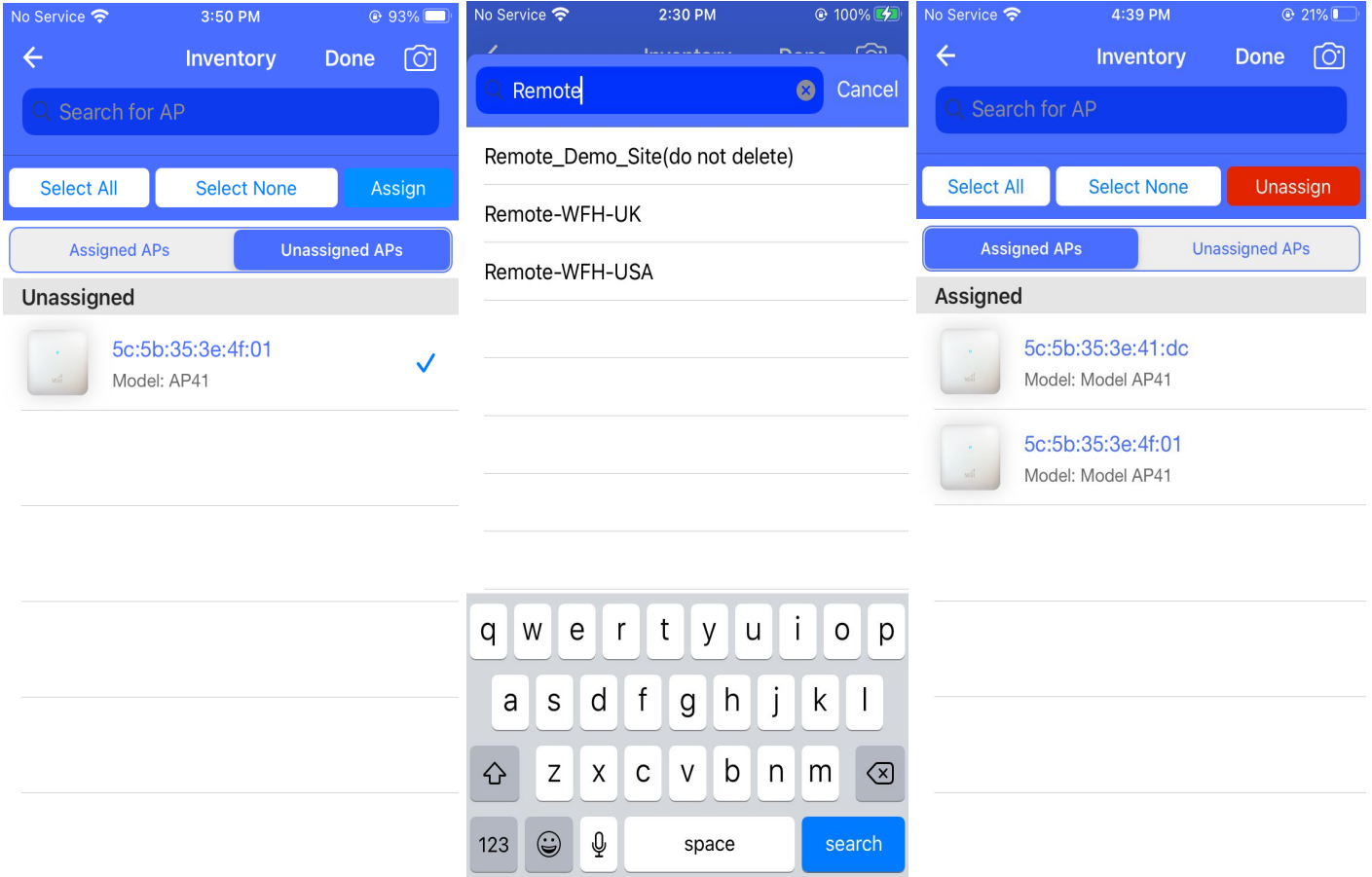
- Assigned APs:** The assigned AP list has all the APs which are already or recently added to the respective sites.
 - You can search for the name, mac address, and also using QR code by clicking on the Camera icon.
 - You can edit the assigned list to unassign the APs from the site.



Search by name, mac and QR code in the AP inventory

Unassigned APs: The unassigned AP list has all APs claimed to the Org and not assigned to the site.

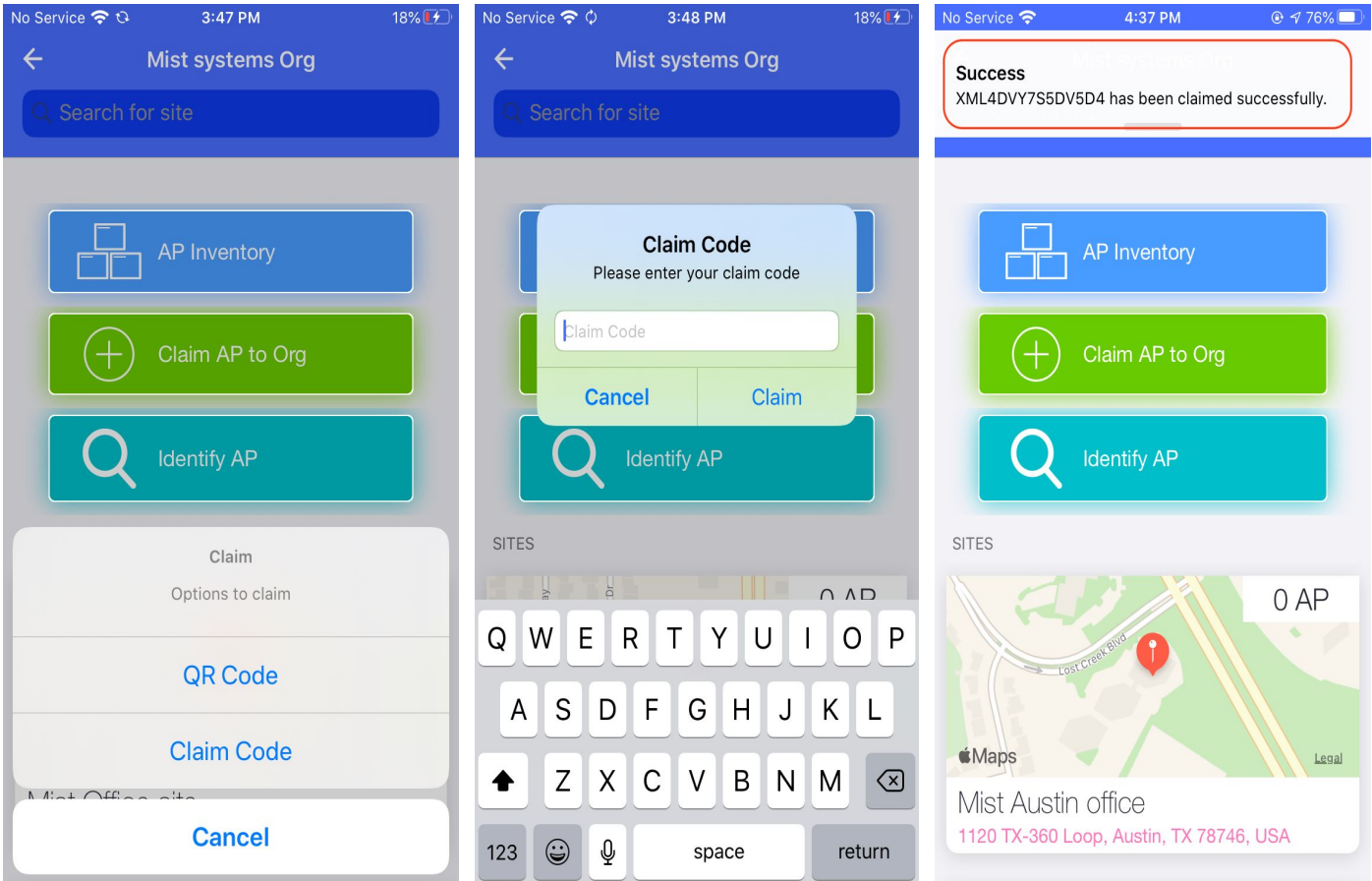
1. Similar to the assigned list, you can search for the name, mac address and QR code.
2. You can edit the unassigned list and assign the APs to the respective sites.



Assign and unassign AP

Claim AP to Org

This is used to claim an Access point by scanning the QR code on AP or enter the Claim code directly. After successfully claiming the AP to the Org, you can find the claimed AP in the AP inventory → Unassigned AP list.



Claim AP to the org using QR code and Claim Code

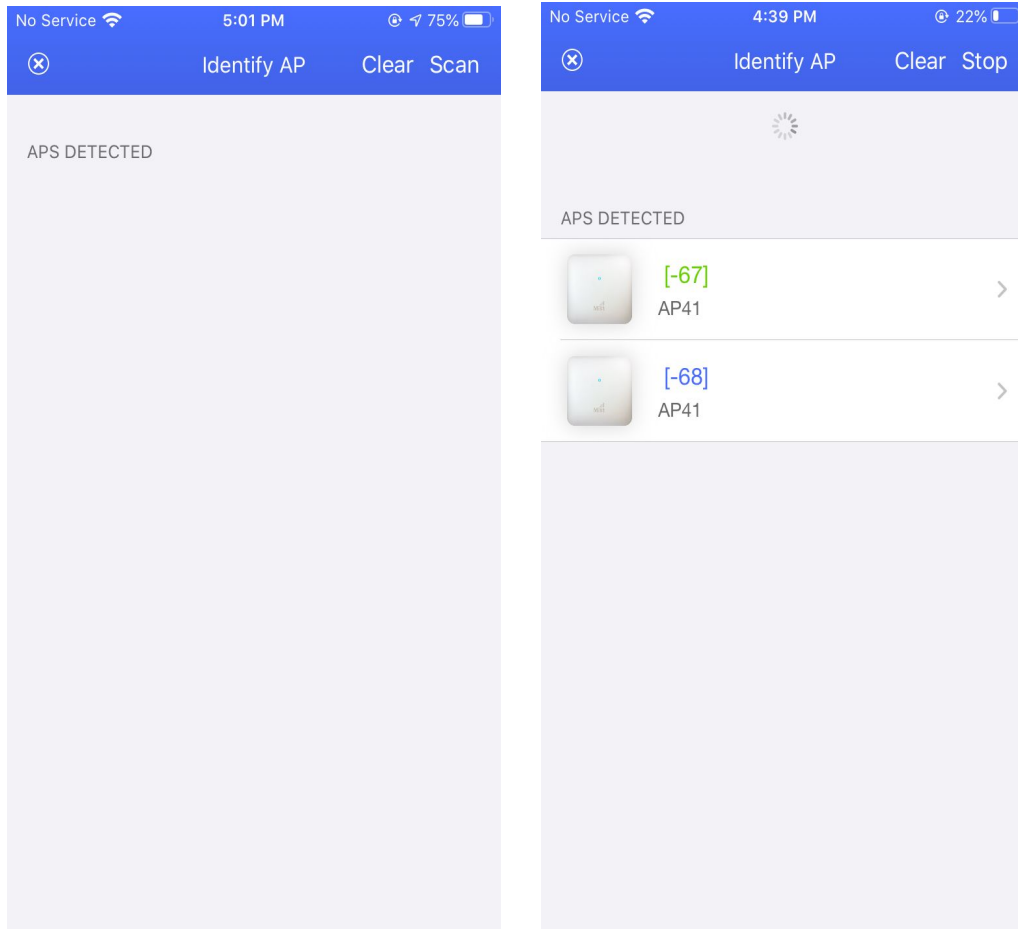
Identify AP (only in iOS)

This is where you can scan APs that are close by to identify APs. Before scanning, make sure APs are placed on the floor map. "Identify AP" feature is only available in iOS.

Scan - start scanning for the nearby APs.

Clear - remove all the detected APs.

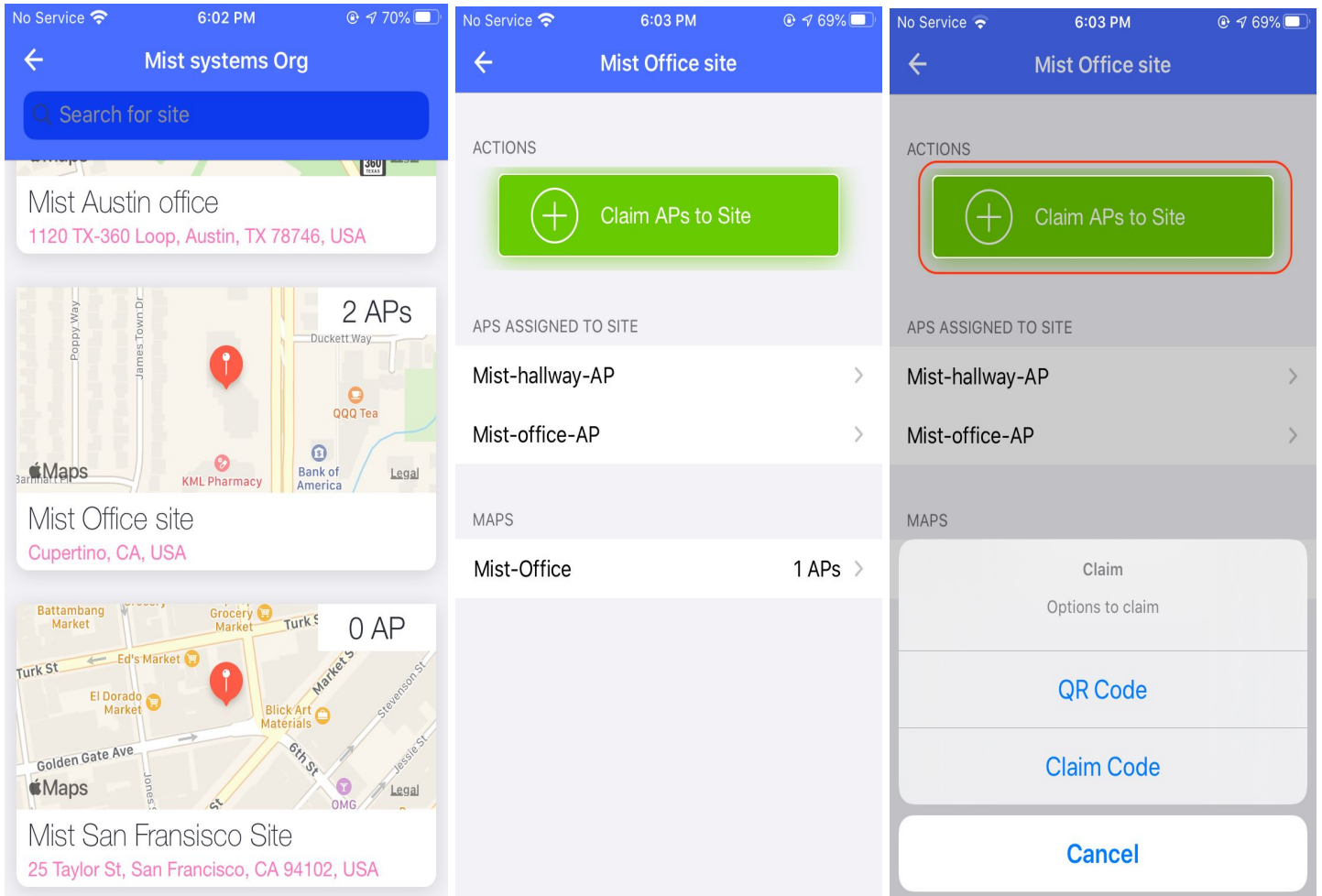
Stop - stop scanning for AP.



Identify nearby APs

Select Site

- At the bottom of the home page, you can see all the sites that are on the selected org. From here you can select which site to go into and what APs are claimed to that site and the maps that are associated with the selected site.
- Once you select your site you can see all the floor-plans at the bottom of the page. From here you can see the entire floor-plan and the current AP placements.
- You can then select the APs, make changes, and save. Whatever changes you make on the Mist AI app will reflect back in the Mist portal.
- From here you can claim or assign the AP to the site by scanning QR code on the AP or using claim code.



Select site, Site detail page, Claim or Assign AP to site using QR/Claim code

Verify AP(only in iOS)

- When you select a Map from the **Site detail** or **AP detail** page after placing AP on the floor plan, you can enable the "Verify AP" switch. This is where you can select AP and make a note if the AP placement is GOOD or BAD.
- By selecting **GOOD/BAD**, the AP icon turns green or red respectively. Label/tag is created and associated with that AP. You can view this label/tag on Mist Portal.



Verify AP - Good or Bad

AP Details

When selecting an AP from AP inventory or Site, you can navigate to the AP detail page. You can update the AP name, set it on the floor-plan, and edit both the placement and orientation of the AP. By clicking Save, AP changes will reflect on the Mist Portal.

Locate - This can be used to verify the AP placement. On click locate, the LEDs on the physical AP will start blinking green and purple. Unlocate will help stop blinking.

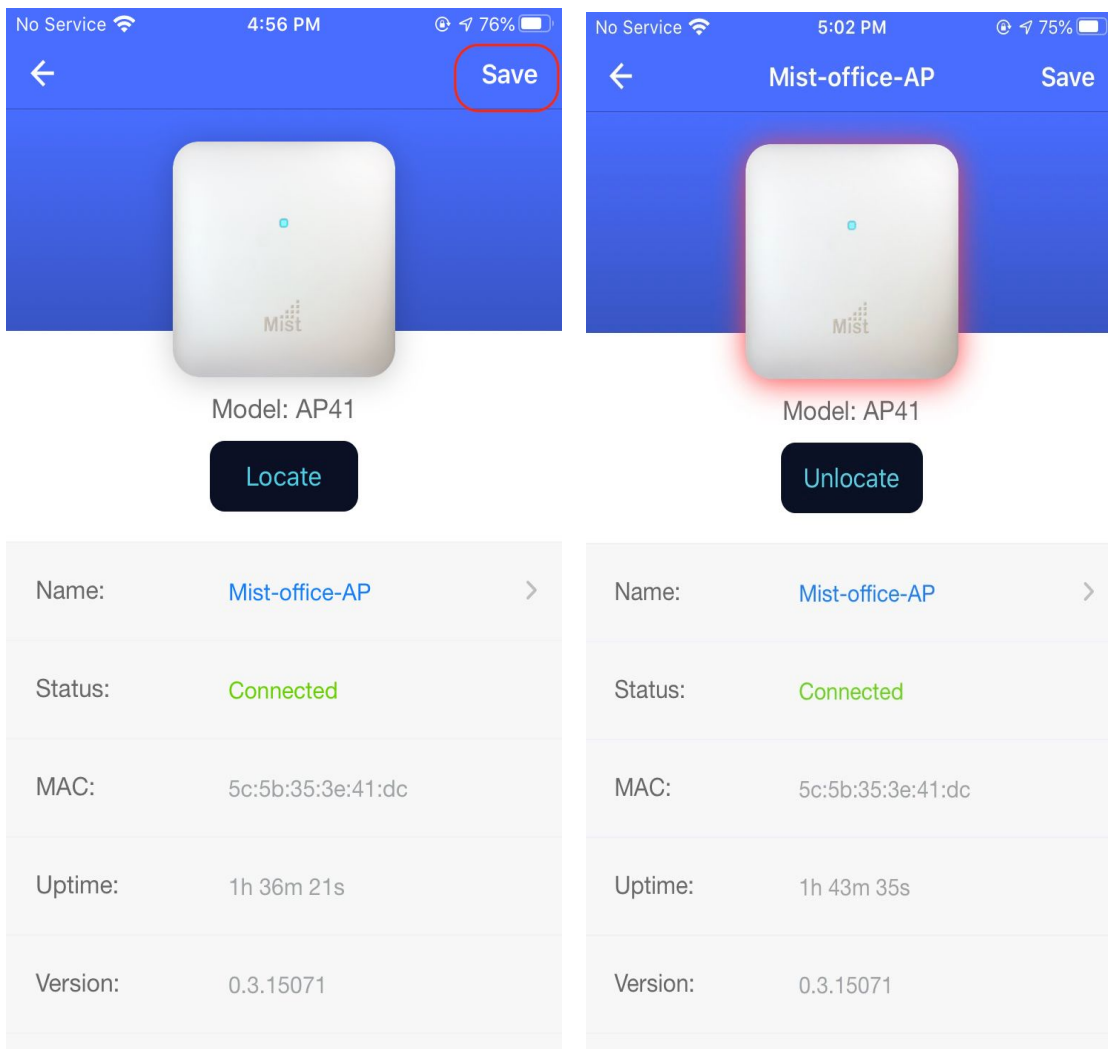
Name - change the AP name. By default, the AP name would be a mac address if not set.

Status - current AP status (**Connected** or **disconnected**)

Mac address - displays AP mac address

Uptime - display how long the AP is has been up hh:mm:ss format.

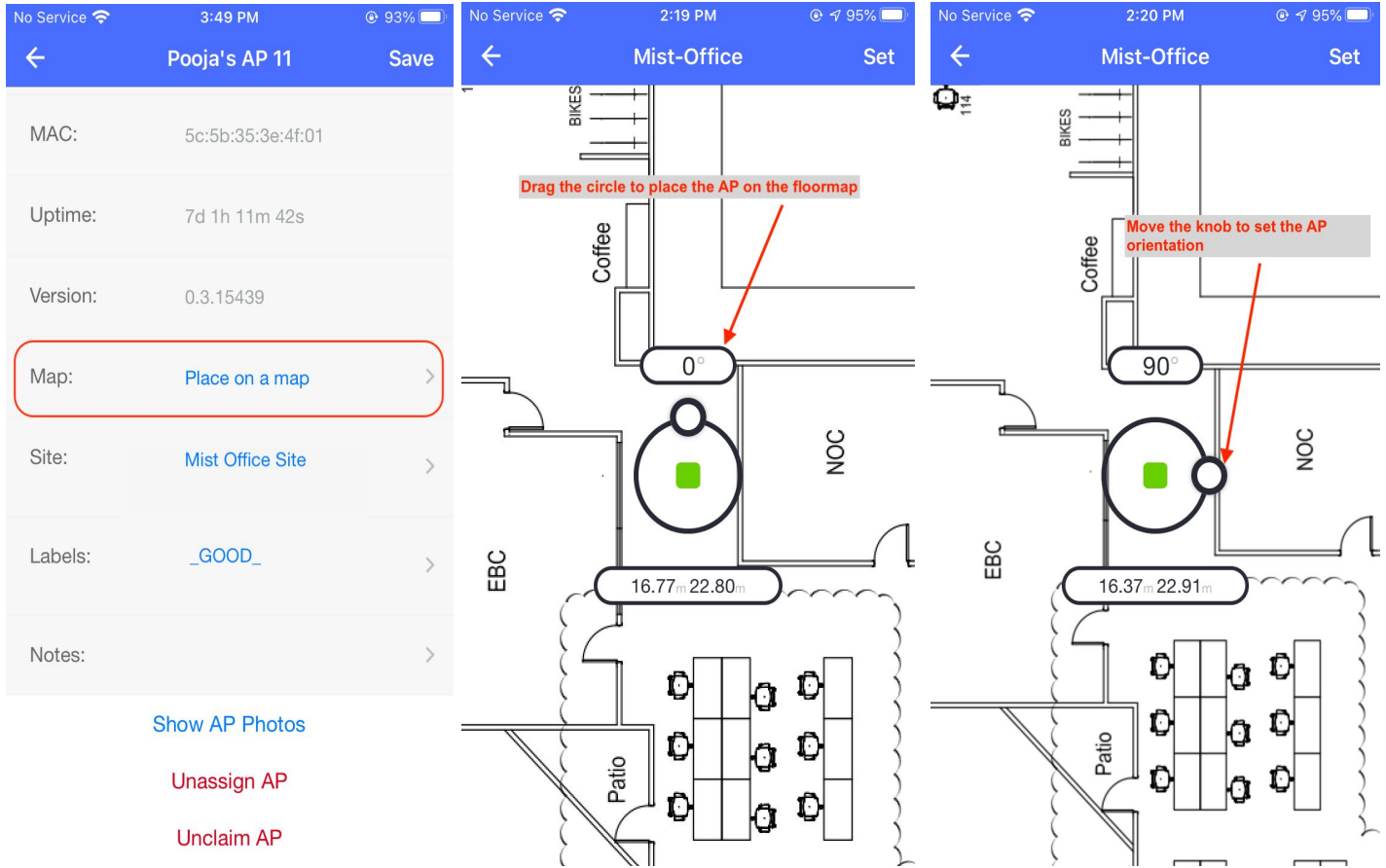
Version - AP firmware version



Locate/Unlocate AP and Click Save to update AP details

Map - if AP is not assigned to a map, it will show "place on the map" otherwise, map name. You can place or Verify the AP location on the floor map.

Position: When selecting an AP you can set it on the floor-plan and edit both the placement and orientation of the AP, push "Set" to save, and apply the changes.



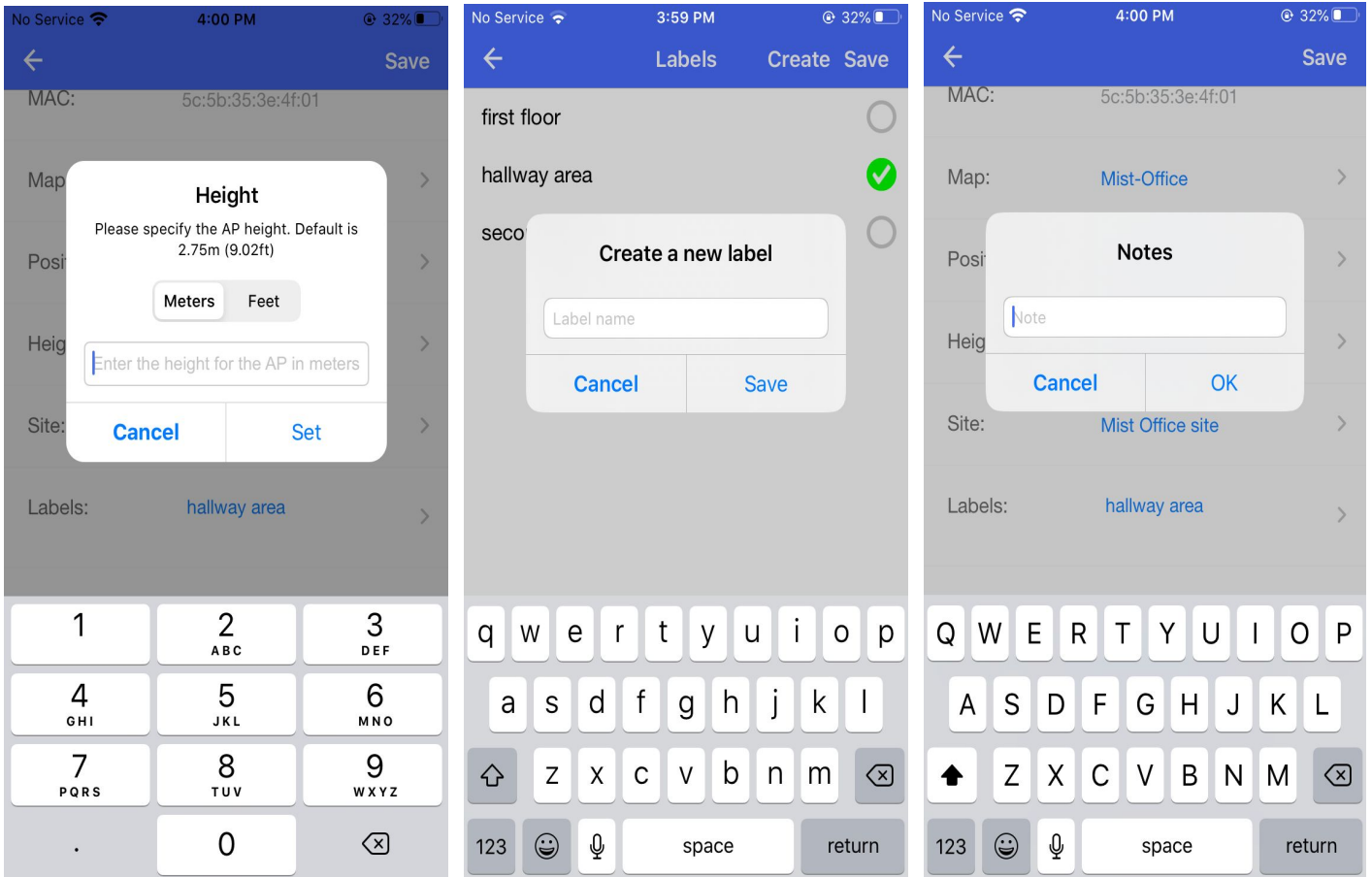
Place AP on map, set position and orientation

Height: You can change the AP height in meters or feet. By default, the height is set to 2.75m.

Site: Show the site to which the AP is assigned.

Labels: You can create labels/tags to help filter APs.

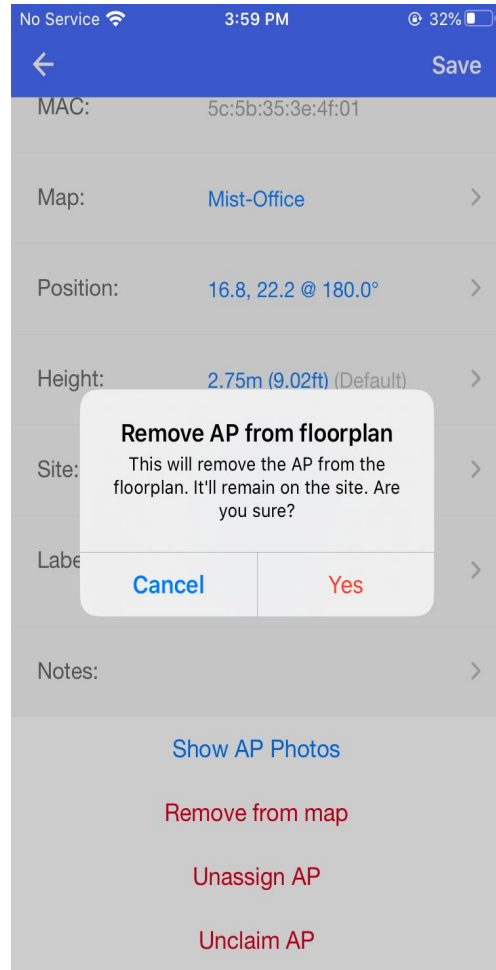
Notes: You can add notes to mark down troubled areas.



Set height, create/assign label and add notes

Show AP Photos: You can upload up to 3 photos. This will also reflect on the Mist UI dashboard.

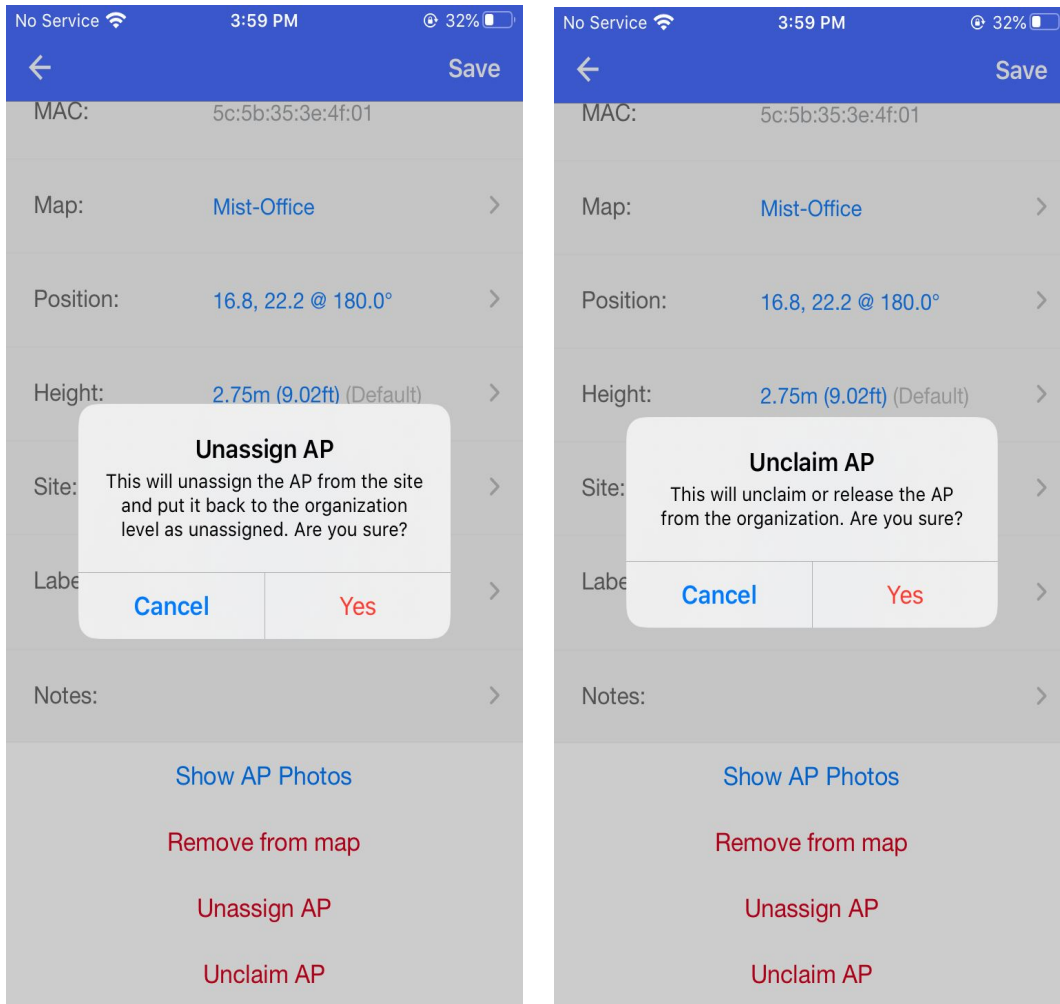
Remove from map: This will remove the AP from the floor map. However, AP will still be in the assigned AP list.



AP Photos and remove AP from the map

Unassign AP: This will remove the AP from the site and move it to the unassigned AP list in the AP inventory.

Unclaim AP: This will released/removed the AP from the Org.



Unassign and Unclaim AP